

**Maintenance Accountability Process**  
**Activity Service Level Targets and Service Levels Delivered**  
**North Central Region - CY 2007**

Activity	1.0 +	1.9 A	2.0 +	2.9 B	3.0 +	3.9 C	4.0 +	4.9 D	5.0 +	5.9 F
<b>Group - 1 Roadway Maintenance and Operations</b>										
1A1 Pavement Patching, Repair & Crack Sealing				⊙		✓				
1A3 Shoulder Maintenance					⊙	✓				
1A4 Sweeping and Cleaning		✓	⊙							
1B1 Safety Patrol					✓⊙					
<b>Group - 2 Drainage Maintenance and Slope Repair</b>										
2A1 Maintain Ditches			✓	⊙						
2A2 Maintain Culverts						⊙		✓		
2A3 Maintain Catch Basins and Inlets				⊙	✓					
2A4 Maintain Detention/Retention Basins				✓		⊙				
2A5 Slope Repair			✓	⊙						
<b>Group - 3 Roadside and Vegetation Management</b>										
3A1 Litter Pickup							⊙	✓		
3A2 Noxious Weed Control			✓	⊙						
3A3 Nuisance Vegetation Control		✓			⊙					
3A4 Control of Vegetation Obstructions					⊙	✓				
<b>Group - 4 Bridge and Urban Tunnel Maintenance and Operations</b>										
4A1 Bridge Deck Repair					⊙	✓				
4A2 Structural Bridge Repair		✓				⊙				
4A3 Bridge Cleaning				✓		⊙				
<b>Group - 5 Snow and Ice Control Operations</b>										
5B1 Snow and Ice Control Operations		✓	⊙							
<b>Group - 6 Traffic Control Maintenance and Operations</b>										
6A1 Pavement Striping Maintenance					⊙			✓		
6A2 Raised/Recessed Pavement Marker Maint.		✓		⊙						
6A3 Pavement Marking Maintenance						✓	⊙			
6A4 Regulatory Sign Maintenance					⊙	✓				
6A5 Guide Sign Maintenance			✓		⊙					
6A6 Guidepost Maintenance							✓⊙			
6A7 Guardrail Maintenance		⊙		✓						
6B1 Traffic Signal Systems				✓	⊙					
6B2 Highway Lighting Systems			⊙	✓						
6B3 Intelligent Transportation Systems		✓		⊙						
<b>Group - 7 Rest Area Operations</b>										
7B1 Rest Area Operations				✓⊙						

Scores calced using raw data

Key	
⊙	Current Law Budget Service Level Commitment
✓	2007 Service Level Delivered
⊙	Missed target

**Maintenance Accountability Process**  
**Activity Service Level Targets and Service Levels Delivered**  
**North Central Area 1 - CY 2007**

Activity	1.0 +	1.9 A	2.0 +	2.9 B	3.0 +	3.9 C	4.0 +	4.9 D	5.0 +	5.9 F
<b>Group - 1 Roadway Maintenance and Operations</b>										
1A1 Pavement Patching, Repair & Crack Sealing				✓⊙						
1A3 Shoulder Maintenance			✓	⊙						
1A4 Sweeping and Cleaning	✓		⊙							
1B1 Safety Patrol			✓		⊙					
<b>Group - 2 Drainage Maintenance and Slope Repair</b>										
2A1 Maintain Ditches			✓	⊙						
2A2 Maintain Culverts					✓⊙					
2A3 Maintain Catch Basins and Inlets				⊙	✓	⊙				
2A4 Maintain Detention/Retention Basins				✓		⊙				
2A5 Slope Repair			✓	⊙						
<b>Group - 3 Roadside and Vegetation Management</b>										
3A1 Litter Pickup						✓	⊙			
3A2 Noxious Weed Control		✓		⊙						
3A3 Nuisance Vegetation Control		✓		⊙						
3A4 Control of Vegetation Obstructions			✓		⊙					
<b>Group - 4 Bridge and Urban Tunnel Maintenance and Operations</b>										
4A1 Bridge Deck Repair		✓		⊙						
4A3 Bridge Cleaning				✓		⊙				
<b>Group - 5 Snow and Ice Control Operations</b>										
5B1 Snow and Ice Control Operations		✓	⊙							
<b>Group - 6 Traffic Control Maintenance and Operations</b>										
6A2 Raised/Recessed Pavement Marker Maint.				✓⊙						
6A3 Pavement Marking Maintenance					✓	⊙				
6A6 Guidepost Maintenance						✓	⊙			
6A7 Guardrail Maintenance		⊙		✓						

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Key	
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**Maintenance Accountability Process**  
**Activity Service Level Targets and Service Levels Delivered**  
**North Central Area 1 Section 1 - CY 2007**

Activity	1.0 +	1.9 A	2.0 +	2.9 B	3.0 +	3.9 C	4.0 +	4.9 D	5.0 +	5.9 F
<b>Group - 1 Roadway Maintenance and Operations</b>										
1A1 Pavement Patching, Repair & Crack Sealing				✓⊙						
1A3 Shoulder Maintenance				✓⊙						
1A4 Sweeping and Cleaning	✓		⊙							
<b>Group - 2 Drainage Maintenance and Slope Repair</b>										
2A1 Maintain Ditches				✓⊙						
2A2 Maintain Culverts						✓⊙				
2A3 Maintain Catch Basins and Inlets				⊙		✓				
2A5 Slope Repair			✓	⊙						
<b>Group - 3 Roadside and Vegetation Management</b>										
3A1 Litter Pickup							✓⊙			
3A2 Noxious Weed Control			✓	⊙						
3A3 Nuisance Vegetation Control			✓	⊙						
3A4 Control of Vegetation Obstructions			✓	⊙						
<b>Group - 5 Snow and Ice Control Operations</b>										
5B1 Snow and Ice Control Operations	✓		⊙							
<b>Group - 6 Traffic Control Maintenance and Operations</b>										
6A2 Raised/Recessed Pavement Marker Maint.				✓⊙						
6A3 Pavement Marking Maintenance					✓		⊙			
6A6 Guidepost Maintenance			✓				⊙			
6A7 Guardrail Maintenance	✓	⊙								

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Key	
⊙	Current Law Budget Service Level Commitment
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**Maintenance Accountability Process**  
**Activity Service Level Targets and Service Levels Delivered**  
**North Central Area 1 Section 2 - CY 2007**

Activity	1.0 +	1.9 A	2.0 +	2.9 B	3.0 +	3.9 C	4.0 +	4.9 D	5.0 +	5.9 F
<b>Group - 1 Roadway Maintenance and Operations</b>										
1A1 Pavement Patching, Repair & Crack Sealing		✓		⊙						
1A3 Shoulder Maintenance			✓		⊙					
1A4 Sweeping and Cleaning	✓			⊙						
<b>Group - 2 Drainage Maintenance and Slope Repair</b>										
2A1 Maintain Ditches	✓			⊙						
2A2 Maintain Culverts						✓ ⊙				
2A3 Maintain Catch Basins and Inlets				✓ ⊙						
2A5 Slope Repair			✓	⊙						
<b>Group - 3 Roadside and Vegetation Management</b>										
3A1 Litter Pickup					✓	⊙				
3A2 Noxious Weed Control	✓			⊙						
3A3 Nuisance Vegetation Control	✓				⊙					
3A4 Control of Vegetation Obstructions	✓				⊙					
<b>Group - 5 Snow and Ice Control Operations</b>										
5B1 Snow and Ice Control Operations		✓	⊙							
<b>Group - 6 Traffic Control Maintenance and Operations</b>										
6A2 Raised/Recessed Pavement Marker Maint.			✓	⊙						
6A3 Pavement Marking Maintenance					✓		⊙			
6A6 Guidepost Maintenance							⊙		✓	
6A7 Guardrail Maintenance		⊙				✓				

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Key	
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⊙	Missed target

**Maintenance Accountability Process**  
**Activity Service Level Targets and Service Levels Delivered**  
**North Central Area 2 - CY 2007**

Activity	1.0 +	1.9 A	2.0 +	2.9 B	3.0 +	3.9 C	4.0 +	4.9 D	5.0 +	5.9 F
<b>Group - 1 Roadway Maintenance and Operations</b>										
1A1 Pavement Patching, Repair & Crack Sealing				⊙			✓		✓	
1A3 Shoulder Maintenance					⊙	✓				
1A4 Sweeping and Cleaning		✓	⊙							
1B1 Safety Patrol					⊙	✓				
<b>Group - 2 Drainage Maintenance and Slope Repair</b>										
2A1 Maintain Ditches		✓	⊙							
2A2 Maintain Culverts						⊙	✓			
2A3 Maintain Catch Basins and Inlets			✓	⊙						
2A4 Maintain Detention/Retention Basins			✓	⊙		⊙				
2A5 Slope Repair		✓	⊙							
<b>Group - 3 Roadside and Vegetation Management</b>										
3A1 Litter Pickup				✓	⊙		✓	⊙		
3A2 Noxious Weed Control			✓	⊙						
3A3 Nuisance Vegetation Control		✓		⊙						
3A4 Control of Vegetation Obstructions			✓	⊙						
<b>Group - 4 Bridge and Urban Tunnel Maintenance and Operations</b>										
4A1 Bridge Deck Repair				✓	⊙					
4A3 Bridge Cleaning			✓		⊙					
<b>Group - 5 Snow and Ice Control Operations</b>										
5B1 Snow and Ice Control Operations	✓	⊙								
<b>Group - 6 Traffic Control Maintenance and Operations</b>										
6A2 Raised/Recessed Pavement Marker Maint.			✓	⊙						
6A3 Pavement Marking Maintenance					✓		⊙			
6A6 Guidepost Maintenance						✓	⊙			
6A7 Guardrail Maintenance		✓	⊙							

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⊙	Missed target

**Maintenance Accountability Process**  
**Activity Service Level Targets and Service Levels Delivered**  
**North Central Area 2 Section 1 - CY 2007**

Activity	1.0 +	1.9 A	2.0 +	2.9 B	3.0 +	3.9 C	4.0 +	4.9 D	5.0 +	5.9 F
<b>Group - 1 Roadway Maintenance and Operations</b>										
1A1 Pavement Patching, Repair & Crack Sealing				⊙				✓		
1A3 Shoulder Maintenance				⊙		✓				
1A4 Sweeping and Cleaning		✓	⊙							
<b>Group - 2 Drainage Maintenance and Slope Repair</b>										
2A1 Maintain Ditches			✓	⊙						
2A2 Maintain Culverts				✓		⊙				
2A3 Maintain Catch Basins and Inlets				⊙				✓		
2A5 Slope Repair			✓	⊙						
<b>Group - 3 Roadside and Vegetation Management</b>										
3A1 Litter Pickup						✓	⊙			
3A2 Noxious Weed Control	✓			⊙						
3A3 Nuisance Vegetation Control			✓	⊙						
3A4 Control of Vegetation Obstructions	✓			⊙						
<b>Group - 5 Snow and Ice Control Operations</b>										
5B1 Snow and Ice Control Operations	✓		⊙							
<b>Group - 6 Traffic Control Maintenance and Operations</b>										
6A2 Raised/Recessed Pavement Marker Maint.	✓			⊙				⊙		
6A3 Pavement Marking Maintenance							⊙			✓
6A6 Guidepost Maintenance					✓		⊙			
6A7 Guardrail Maintenance		✓	⊙							

Scores calced using raw data

Key	
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⊙	Missed target

**Maintenance Accountability Process**  
**Activity Service Level Targets and Service Levels Delivered**  
**North Central Area 2 Section 2 - CY 2007**

Activity	1.0 +	1.9 A	2.0 +	2.9 B	3.0 +	3.9 C	4.0 +	4.9 D	5.0 +	5.9 F
<b>Group - 1 Roadway Maintenance and Operations</b>										
1A1 Pavement Patching, Repair & Crack Sealing				⊙		✓				
1A3 Shoulder Maintenance			✓	⊙						
1A4 Sweeping and Cleaning	✓		⊙							
<b>Group - 2 Drainage Maintenance and Slope Repair</b>										
2A1 Maintain Ditches	✓			⊙						
2A2 Maintain Culverts					✓	⊙				
2A3 Maintain Catch Basins and Inlets	✓			⊙						
2A5 Slope Repair		✓		⊙						
<b>Group - 3 Roadside and Vegetation Management</b>										
3A1 Litter Pickup						✓	⊙			
3A2 Noxious Weed Control				⊙	✓					
3A3 Nuisance Vegetation Control		✓		⊙						
3A4 Control of Vegetation Obstructions			✓	⊙						
<b>Group - 5 Snow and Ice Control Operations</b>										
5B1 Snow and Ice Control Operations	✓	⊙								
<b>Group - 6 Traffic Control Maintenance and Operations</b>										
6A2 Raised/Recessed Pavement Marker Maint.		✓		⊙						
6A3 Pavement Marking Maintenance				✓			⊙			
6A6 Guidepost Maintenance							⊙	✓		
6A7 Guardrail Maintenance	✓	⊙								

Scores calcd using raw data

Key	
⊙	Current Law Budget Service Level Commitment
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⊙	Missed target

**Maintenance Accountability Process**  
**Activity Service Level Targets and Service Levels Delivered**  
**North Central Area 3 - CY 2007**

Activity	1.0 +	1.9 A	2.0 +	2.9 B	3.0 +	3.9 C	4.0 +	4.9 D	5.0 +	5.9 F
<b>Group - 1 Roadway Maintenance and Operations</b>										
1A1 Pavement Patching, Repair & Crack Sealing				⊙		✓				
1A3 Shoulder Maintenance					⊙		✓			
1A4 Sweeping and Cleaning	✓		⊙							
1B1 Safety Patrol					⊙	✓				
<b>Group - 2 Drainage Maintenance and Slope Repair</b>										
2A1 Maintain Ditches				✓⊙						
2A2 Maintain Culverts						⊙			✓	
2A3 Maintain Catch Basins and Inlets				⊙		✓				
2A4 Maintain Detention/Retention Basins				✓		⊙				
2A5 Slope Repair		✓		⊙						
<b>Group - 3 Roadside and Vegetation Management</b>										
3A1 Litter Pickup							⊙	✓		
3A2 Noxious Weed Control			✓	⊙						
3A3 Nuisance Vegetation Control		✓		⊙						
3A4 Control of Vegetation Obstructions					⊙	✓				
<b>Group - 4 Bridge and Urban Tunnel Maintenance and Operations</b>										
4A1 Bridge Deck Repair					⊙		✓			
4A3 Bridge Cleaning				✓		⊙				
<b>Group - 5 Snow and Ice Control Operations</b>										
5B1 Snow and Ice Control Operations		⊙		✓						
<b>Group - 6 Traffic Control Maintenance and Operations</b>										
6A2 Raised/Recessed Pavement Marker Maint.	✓			⊙						
6A3 Pavement Marking Maintenance							⊙	✓		
6A6 Guidepost Maintenance							⊙	✓		
6A7 Guardrail Maintenance		⊙	✓							

Scores calced using raw data

Key	
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⊙	Missed target



**Maintenance Accountability Process**  
**Activity Service Level Targets and Service Levels Delivered**  
**North Central Area 3 Section 1 - CY 2007**

Activity	1.0 +	1.9 A	2.0 +	2.9 B	3.0 +	3.9 C	4.0 +	4.9 D	5.0 +	5.9 F
<b>Group - 1 Roadway Maintenance and Operations</b>										
1A1 Pavement Patching, Repair & Crack Sealing				✓⊙						
1A3 Shoulder Maintenance					⊙		✓			
1A4 Sweeping and Cleaning	✓		⊙							
<b>Group - 2 Drainage Maintenance and Slope Repair</b>										
2A1 Maintain Ditches				⊙	✓					
2A2 Maintain Culverts						⊙				✓
2A3 Maintain Catch Basins and Inlets				⊙				✓		
<b>Group - 3 Roadside and Vegetation Management</b>										
3A1 Litter Pickup						⊙		✓		
3A2 Noxious Weed Control	✓			⊙						
3A3 Nuisance Vegetation Control		✓		⊙						
3A4 Control of Vegetation Obstructions			✓	⊙						
<b>Group - 5 Snow and Ice Control Operations</b>										
5B1 Snow and Ice Control Operations		⊙	✓							
<b>Group - 6 Traffic Control Maintenance and Operations</b>										
6A2 Raised/Recessed Pavement Marker Maint.		✓		⊙			⊙			
6A3 Pavement Marking Maintenance					✓		⊙			
6A6 Guidepost Maintenance							⊙	✓		
6A7 Guardrail Maintenance		⊙		✓						

Scores calcd using raw data

Key	
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**Maintenance Accountability Process**  
**Activity Service Level Targets and Service Levels Delivered**  
**North Central Area 3 Section 2 - CY 2007**

Activity	1.0 +	1.9 A	2.0 +	2.9 B	3.0 +	3.9 C	4.0 +	4.9 D	5.0 +	5.9 F
<b>Group - 1 Roadway Maintenance and Operations</b>										
1A1 Pavement Patching, Repair & Crack Sealing				⊙		✓				
1A3 Shoulder Maintenance				⊙			✓			
1A4 Sweeping and Cleaning	✓		⊙							
<b>Group - 2 Drainage Maintenance and Slope Repair</b>										
2A1 Maintain Ditches		✓	⊙							
2A2 Maintain Culverts					⊙			✓		
2A3 Maintain Catch Basins and Inlets	✓		⊙							
2A5 Slope Repair			⊙		✓					
<b>Group - 3 Roadside and Vegetation Management</b>										
3A1 Litter Pickup				✓	⊙		⊙	✓		
3A2 Noxious Weed Control			✓	⊙						
3A3 Nuisance Vegetation Control	✓			⊙						
3A4 Control of Vegetation Obstructions					⊙	✓				
<b>Group - 5 Snow and Ice Control Operations</b>										
5B1 Snow and Ice Control Operations		⊙	✓							
<b>Group - 6 Traffic Control Maintenance and Operations</b>										
6A2 Raised/Recessed Pavement Marker Maint.	✓		⊙				⊙			
6A3 Pavement Marking Maintenance							⊙		✓	
6A6 Guidepost Maintenance							⊙	✓		
6A7 Guardrail Maintenance		⊙	✓							

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Key	
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**Maintenance Accountability Process**  
**Activity Service Level Targets and Service Levels Delivered**  
**North Central Area 3 Section 3 - CY 2007**

Activity	1.0 +	1.9 A	2.0 +	2.9 B	3.0 +	3.9 C	4.0 +	4.9 D	5.0 +	5.9 F
<b>Group - 1 Roadway Maintenance and Operations</b>										
1A1 Pavement Patching, Repair & Crack Sealing				⊙		✓				
1A3 Shoulder Maintenance				⊙				✓		
1A4 Sweeping and Cleaning	✓		⊙							
<b>Group - 2 Drainage Maintenance and Slope Repair</b>										
2A1 Maintain Ditches				✓⊙						
2A2 Maintain Culverts						⊙			✓	
2A3 Maintain Catch Basins and Inlets	✓			⊙						
2A5 Slope Repair	✓			⊙						
<b>Group - 3 Roadside and Vegetation Management</b>										
3A1 Litter Pickup				✓⊙		✓	⊙			
3A2 Noxious Weed Control				✓⊙						
3A3 Nuisance Vegetation Control		✓		⊙						
3A4 Control of Vegetation Obstructions	✓			⊙						
<b>Group - 5 Snow and Ice Control Operations</b>										
5B1 Snow and Ice Control Operations			⊙	✓						
<b>Group - 6 Traffic Control Maintenance and Operations</b>										
6A2 Raised/Recessed Pavement Marker Maint. *				⊙						
6A3 Pavement Marking Maintenance							⊙			✓
6A6 Guidepost Maintenance					✓		⊙			
6A7 Guardrail Maintenance		✓⊙								

\*No RPM's reported

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⊙	Missed target